



**Fibre Optic Training & Sales**

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**City & Guilds 3666 Course**

**No pass, No fee, Money back guarantee**

**“The best have just got better”**

**Terms & Conditions**

We at Fibreplus Ltd. have delivered City & Guilds for over 12 years with great success. Now we want to give our customers back the confidence we have received from those who have attended our training courses over the years, by offering a money back guarantee for passing our City & Guilds Courses.

What other telecommunications training centre offers this level of confidence in the service provided, but why not ask them, they may try and follow our lead.

As of 1st of April 2010 all Fibreplus Ltd. 3666 courses come with a money back guarantee based upon the principle of “no pass, no fee”. This guarantee covers the City & Guilds 3666 telecommunication courses units 1-4 on a modular basis.

For example a student attending units 1, 2&3, passes unit 1 and 2 but not 3. If both the attending assessor and training manager agree that the below criteria have been met then the student will be offered a reimbursement of the course value less the value of any units passed.

For students to qualify for course reimbursement they must of satisfied certain criteria:-

- Theory and practical paper work must be completed to a satisfactory level.
- Adequate effort applied to all aspects of the course both theory and practical.
- Used to full advantage the daily Q&A sessions.
- Approach or was approached by an assessor regarding difficulties.
- Accepted the optional re-sit of their exam(s).
- Shown a willingness to pass the course.
- This form must be provided complete before day one of course.

If a student does qualify for a reimbursement all course documentation and paperwork will remain in the possession of Fibreplus Ltd and any course(s) re-attended must be completed again in full.

I have read and agreed to the above terms and conditions regarding the **No pass No fee**, money back guarantee.

Candidate Name.....

Candidate Signature.....

Date.....

Counter Name.....

Counter Signature.....

Assessor Signature.....

The above covers only the City & Guilds 3666 course and can not be used in conjunction with any other existing special offer (training voucher scheme, etc).